**Team Events: Involuntary Cancellation Policy – Weather, Facility Closure, Pandemic, etc.**

Deposits are non-refundable for all 3STEP Lacrosse Team Events unless otherwise noted in this Policy. Teams attending a 3STEP Lacrosse Team Event must pay an initial deposit with the final balance due in full 60 days prior to the Event. If the Event is involuntarily cancelled due to inclement weather, facility closure, pandemic or other circumstances outside of the reasonable control of 3STEP Lacrosse, teams who paid in full will be offered a 90% credit or a 50% refund of their paid in full balance. Those teams who have not paid in full (deposit only or partial balance) will only receive a 50% credit of the balance paid. Credits and refunds will be processed within 30 days after the Event. 3STEP Lacrosse will not be responsible for any ancillary or related expenses incurred by any individual, team, club or organization if the tournament is canceled in whole or in part.

**Team Events: Voluntary Cancellation Policy – Team Chooses to Withdraw**

Deposits are non-refundable for all 3STEP Lacrosse Team Events unless otherwise noted in this Policy. Teams attending a 3STEP Lacrosse Team Event must pay an initial deposit with the final balance due in full 60 days prior to the Event. If a team who paid in full wishes to withdraw and submits an e-mail request at least 60 days prior to the scheduled Event Date, 3STEP Lacrosse will issue a full credit less the initial deposit amount or a full refund less the initial deposit amount. No credit or refund requests of any kind will be granted if a withdrawal is made less than 60 days prior to the scheduled Event Date. Credits and refunds will be processed within 30 days after 3STEP Lacrosse’s receipt of the request to withdraw. 3STEP Lacrosse will not be responsible for any ancillary or related expenses incurred by any individual, team, club, or organization if the team wishes to withdraw in whole or in part.

**Individual Events: Involuntary Cancellation Policy – Weather, Facility Closure, Pandemic, Injury, Illness, etc.**

Individuals attending a 3STEP Lacrosse Individual Event must pay their Event Registration Fee(s) in full. If an Event is involuntarily cancelled due to weather, facility closure or other circumstances outside of the reasonable control of 3STEP Lacrosse, individuals will be offered a 90% credit or a 50% refund of their paid in full balance. 3STEP Lacrosse reserves the right to request medical documentation for individuals who wish to withdraw due to injury or illness and receive a credit or refund. Credits and refunds will be processed a within 30 days after the Event. 3STEP Lacrosse will not be responsible for any ancillary or related expenses incurred by any individual, family, club or organization if the Event is canceled in whole or in part.

**Individual Events: Voluntary Cancellation Policy – Player Chooses to Withdraw**

Individuals attending a 3STEP Lacrosse Individual Event must pay their Event Registration Fee(s) in full. If an individual who has registered and paid in full wishes to withdraw and submits a request at least 60 days prior to the scheduled Event Date, 3STEP Lacrosse will issue a full credit or refund less the applicable processing fee(s). No credit or refund requests of any kind will be granted if a cancellation is made less than 60 days prior to the scheduled Event Date. Credits and refunds will be processed within 30 days after 3STEP Lacrosse’s receipt of the request to withdraw. 3STEP Lacrosse will not be responsible for any ancillary or related expenses incurred by any individual, family, club, or organization if the individual wishes to withdraw.

**Club Teams: Involuntary Cancellation Policy – Weather, Facility Closure, Pandemic, Injury, Illness, etc.**

Deposits are non-refundable for all 3STEP Lacrosse clubs unless otherwise noted in this Policy. Individuals registering for a 3STEP Lacrosse club must pay an initial deposit. After the initial deposit, individuals registered with a 3STEP Lacrosse club must keep their account in good standing according to the published payment policies and schedule. If a season or tournament is involuntarily cancelled, in whole or in part, due to inclement weather, facility closure, pandemic or other circumstances outside of the reasonable control of 3STEP Lacrosse, individuals with an account in good standing or that have paid in full, will be offered commensurate programming equal in value to the amount of cancelled programming less the initial deposit. 3STEP Lacrosse reserves the right to request medical documentation for individuals who wish to withdraw due to injury or illness and receive a credit or refund. Credits will be processed within 30 days after the Event Date. 3STEP Lacrosse will not be responsible for any ancillary or related expenses incurred by any individual, family, club or organization if the club season is canceled in whole or in part.

**Club Teams: Voluntary Cancellation Policy – Player Chooses to Withdraw**

Deposits are non-refundable for all 3STEP Lacrosse clubs unless otherwise noted in this Policy. Individuals registering for a 3STEP Lacrosse club must pay an initial deposit. After the initial deposit, individuals registered with a 3STEP Lacrosse club must keep their account in good standing according to the published payment policies and schedule. If an individual player requests to voluntarily withdraw from a 3STEP Lacrosse club at any point during the season, the player will forfeit all monies paid and no credits or refunds will be provided for any reason. 3STEP Lacrosse will not be responsible for any ancillary or related expenses incurred by any individual, family, club or organization if the individual player wishes to withdraw.